



March 31, 2009

Dear Customers of Nichols Farms pistachios:

This letter is written to assure you of the safety of all pistachios packed and distributed by Nichols Farms. Nichols Farms is not involved in the current recall of pistachios. In our 19 year history, we have never bought or handled pistachios originating from Setton Farms, the source of the pistachios under recall. All our pistachio products, including raw or roasted inshell pistachios, and raw or roasted pistachio kernels are safe to consume.

Merely stating our pistachios are safe is not sufficient. We routinely check plant contact surfaces for salmonella, and have never had a positive test for salmonella in our facility or on our product. Our roaster was recently certified for pasteurization; during the second of two tests we achieved an average 6.5 log kill, well in excess of the required 4.0 log kill.

In addition to testing our roaster, we are meticulous about plant sanitation. We received a superior rating from the American Council for Food Safety & Quality during their most recent unannounced inspection of our facility.

We understand the problems this recall imposes upon our customers and consumers, and want to help in any way possible. For our retail customers, we will be happy to design, print, and distribute notices to be posted at all your retail stores with a statement of the safety of our pistachio products. For our wholesale customers, we will provide a statement assuring your customers of the safety of our pistachios.

Later today, we will have a letter on our website informing consumers about the recall and the safety of Nichols Farms pistachios, as well as contact information should they want to talk to us directly.

April McDaniel, our Quality Assurance manager, and I are available to provide any assistance you require. Please do not hesitate to call.

- April McDaniel: 559/584-6811x115
- Chuck Nichols: 559/584-6811x106 or via cell at: 559/731-0484

Sincerely,



Chuck Nichols
President/Owner

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